

# **HubSpot Reports Q2 2023 Results**

August 02, 2023

**CAMBRIDGE, MA (August 2, 2023)** —HubSpot, Inc. (NYSE: HUBS), the customer relationship management (CRM) platform for scaling companies, today announced financial results for the second quarter ended June 30, 2023.

## **Financial Highlights:**

#### Revenue

- Total revenue was \$529.1 million, up 25% compared to Q2'22.
- Subscription revenue was \$517.7 million, up 26% compared to Q2'22.
- Professional services and other revenue was \$11.5 million, up 23% compared to Q2'22.

### **Operating Income (Loss)**

- GAAP operating margin was (22.4%), compared to (12.4%) in Q2'22.
- Non-GAAP operating margin was 14.0%, compared to 7.0% in Q2'22.
- GAAP operating loss was (\$118.5) million, compared to (\$52.3) million in Q2'22.
- Non-GAAP operating income was \$74.2 million, compared to \$29.4 million in Q2'22.

### **Net Income (Loss)**

- GAAP net loss was (\$118.9) million, or (\$2.39) per basic and diluted share, compared to (\$56.4) million, or (\$1.18) per basic and diluted share in Q2'22.
- Non-GAAP net income was \$70.0 million, or \$1.41 per basic and \$1.34 per diluted share, compared to \$22.4 million, or \$0.47 per basic and \$0.44 per diluted share in Q2'22.
- Weighted average basic and diluted shares outstanding for GAAP net loss per share was 49.7 million, compared to 47.8 million basic and diluted shares in Q2'22.
- Weighted average basic and diluted shares outstanding for non-GAAP net income per share was 49.7 million and 52.1 million respectively, compared to 47.8 million and 51.1 million, respectively in Q2'22.

#### **Balance Sheet and Cash Flow**

- The company's cash, cash equivalents, and short-term and long-term investments balance was \$1.7 billion as of June 30, 2023.
- During the second quarter, the company generated \$76.5 million of cash from operating cash flow, compared to \$40.9 million during Q2'22.
- During the second quarter, the company generated \$87.0 million of cash from non-GAAP operating cash flow and \$59.6 million of free cash flow, compared to \$40.9 million of cash from non-GAAP operating cash flow and \$22.4 million of free cash flow during Q2'22.

## **Additional Recent Business Highlights**

- Grew Customers to 184,924 at June 30, 2023, up 23% from June 30, 2022.
- Average Subscription Revenue Per Customer was \$11,432 during the second quarter of 2023, up 2% compared to the second quarter of 2022.
- The company had 7,136 full-time employees, up 1% from June 30, 2022.

"We had another solid quarter and I'm pleased with the continued momentum we have in becoming the platform of choice for scaling companies," said Yamini Rangan, Chief Executive Officer at HubSpot. "Our teams are driving the pace of product innovation, iterating fast with AI while executing on our bi-modal strategy, despite a still challenging macroeconomic environment. This focus and alignment is what will continue to set us apart to drive durable and profitable growth over the long term."

#### **Business Outlook**

Based on information available as of August 2, 2023, HubSpot is issuing guidance for the third quarter of 2023 and full year 2023 as indicated below.

#### Third Quarter 2023:

- Total revenue is expected to be in the range of \$532.0 million to \$534.0 million.
  - Favorable foreign exchange rates are expected to be a one to two point tailwind to third quarter 2023 revenue growth.<sup>(1)</sup>
- Non-GAAP operating income is expected to be in the range of \$67.0 million to \$69.0 million<sup>(2)</sup>.
- Non-GAAP net income per common share is expected to be in the range of \$1.22 to \$1.24. This assumes approximately 52.6 million weighted average diluted shares outstanding.

#### Full Year 2023:

- Total revenue is expected to be in the range of \$2.116 billion to \$2.122 billion.
  - Favorable foreign exchange rates are expected to be a 50 basis points tailwind to full year 2023 revenue growth.<sup>(1)</sup>
- Non-GAAP operating income is expected to be in the range of \$293.0 million to \$297.0 million<sup>(2)</sup>.
- Non-GAAP net income per common share is expected to be in the range of \$5.24 to \$5.29. This assumes approximately 52.3 million weighted average diluted shares outstanding.
- (1) Foreign exchange rates impact on revenue is calculated by comparing current period average rates with prior period average rates.
- <sup>(2)</sup> The impact of restructuring charges, which include employee severance and lease consolidation costs, are excluded from our non-GAAP operating income and non-GAAP net income per common share business outlook.

### **Use of Non-GAAP Financial Measures**

In our earnings press releases, conference calls, slide presentations, and webcasts, we may use or discuss non-GAAP financial measures, as defined by Regulation G. The GAAP financial measure most directly comparable to each non-GAAP financial measure used or discussed, and a reconciliation of the differences between each non-GAAP financial measure and the comparable GAAP financial measure, are included in this press release after the consolidated financial statements. Our earnings press releases containing such non-GAAP reconciliations can be found in the Investors section of our website <u>ir.hubspot.com</u>. **Conference Call Information** 

HubSpot will host a conference call on Wednesday, August 2, 2023, at 4:30 p.m. Eastern Time (ET) to discuss the company's second quarter 2023 financial results and its business outlook. To register for this conference call, please use this dial in registration link or visit HubSpot's Investor Relations website at ir.hubspot.com. Participants who wish to register for the conference call webcast please use this link.

Following the conference call, a replay will be available at (866) 813-9403 (domestic) or +44 (204) 525-0658 (international). The replay passcode is 067108. An archived webcast of this conference call will also be available on HubSpot's Investor Relations website at <u>ir.hubspot.com</u>. The company has used, and intends to continue to use, the investor relations portion of its website as a means of disclosing material non-public information and for complying with disclosure obligations under Regulation FD.

### **About HubSpot**

HubSpot is a leading CRM platform that provides software and support to help companies grow better. The

platform includes marketing, sales, service, operations, and website management products that start free and scale to meet our customers' needs at any stage of growth. Today, over 184,000 customers across more than 120 countries use HubSpot's powerful and easy-to-use tools and integrations to attract, engage, and delight customers. Learn more at <a href="https://www.hubspot.com">www.hubspot.com</a>.

# **Cautionary Language Concerning Forward-Looking Statements**

This press release includes certain "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, including statements regarding management's expectations of future financial and operational performance and operational expenditures, expected growth, foreign currency movement, and business outlook, including our financial guidance for the third fiscal guarter of and full year 2023 and out long-term financial framework; statements regarding our positioning for future growth and market leadership; statements regarding the economic environment; and statements regarding expected market trends, future priorities and related investments, and market opportunities. These forward-looking statements include, but are not limited to, plans, objectives, expectations and intentions and other statements contained in this press release that are not historical facts and statements identified by words such as "expects." "anticipates," "intends," "plans," "believes," "seeks," "estimates" or words of similar meaning. These forwardlooking statements reflect our current views about our plans, intentions, expectations, strategies and prospects, which are based on the information currently available to us and on assumptions we have made. Although we believe that our plans, intentions, expectations, strategies and prospects as reflected in or suggested by those forward-looking statements are reasonable, we can give no assurance that the plans, intentions, expectations or strategies will be attained or achieved. Furthermore, actual results may differ materially from those described in the forward-looking statements and will be affected by a variety of risks and factors that are beyond our control including, without limitation, risks associated with our history of losses; our ability to retain existing customers and add new customers; the continued growth of the market for a CRM platform; our ability to develop new products and technologies and differentiate our platform from competing products and technologies, including artificial intelligence and machine learning technologies; our ability to manage our growth effectively over the long-term to maintain our high level of service; our ability to maintain and expand relationships with our solutions partners; the price volatility of our common stock; the impact of geopolitical conflicts, inflation, foreign currency movement, and macroeconomic instability on our business, the broader economy, our workforce and operations, the markets in which we and our partners and customers operate, and our ability to forecast our future financial performance; regulatory and legislative developments on the use of artificial intelligence and machine learning; and other risks set forth under the caption "Risk Factors" in our SEC filings. We assume no obligation to update any forward-looking statements contained in this document as a result of new information, future events or otherwise.

## **Consolidated Balance Sheets**

(in thousands)

	ne 30, 2023	December 31, 2022		
Assets				
Current assets:				
Cash and cash equivalents	\$ 457,218	5	331,022	
Short-term investments	1,071,927	•	1,081,662	
Accounts receivable	206,697		226,849	
Deferred commission expense	82,158		70,992	
Prepaid expenses and other current assets	89,845		44,074	

Total current assets		1,907,845	1,754,599
Long-term investments		146,245	112,791
Property and equipment, net		104,227	105,227
Capitalized software development costs, net		86,548	63,790
Right-of-use assets		262,759	319,304
Deferred commission expense, net of current portion		93,277	66,559
Other assets		65,876	58,795
Intangible assets, net		15,854	17,446
Goodwill		46,464	46,227
Total assets	\$	2,729,09\$\$	2,544,738
Liabilities and stockholders' equity			
Current liabilities:			
Accounts payable	\$	3,133 \$	20,883
Accrued compensation costs		69,758	62,846
Accrued expenses and other current liabilities		157,485	102,122
Operating lease liabilities		31,145	35,928
Deferred revenue		585,934	539,874
Total current liabilities		847,455	761,653
Operating lease liabilities, net of currer portion	nt	313,632	316,184
Deferred revenue, net of current portion	n	4,568	5,904
Other long-term liabilities		25,768	14,546
Convertible senior notes		455,207	454,227
Total liabilities		1,646,630	1,552,514
Stockholders' equity:			
Common stock		50	49
Additional paid-in capital		1,890,409	1,647,446

Accumulated other comprehensive loss (8,385) (12,890)

Accumulated deficit (799,60)9 (642,38)1

Total stockholders' equity 1,082,465 992,224

Total liabilities and stockholders' \$ 2,729,09\$ 2,544,738

# **Consolidated Statements of Operations**

(in thousands, except per share data)

	For t		ee Mo une 30	onths E 0,	nded		For the Six Months Ended Jul 30,					
	20	23		20	2022			2023			2022	
Revenues:												
Subscription	\$	517,6	78	\$	412,4	0	1\$	1,007,4	121	\$	797,356	
Professional services and other		11,46	0		9,354			23,337			19,998	
Total revenue		529,1	38		421,7	5		1,030,	758		817,354	
Cost of revenues:												
Subscription		73,82	4		64,43	1		142,16	3		123,816	
Professional services and other		13,46	2		14,50	0		27,169			28,053	
Total cost of revenues		87,28	6		78,93	1		169,33	2		151,869	
Gross profit		441,8	52		342,8	2	4	861,42	6		665,485	
Operating expenses:												
Research and development		169,9	55		118,9	14	1	297,63	9		211,650	
Sales and marketing		265,2	94		224,2	6:	2	515,97	1		421,396	
General and administrative		61,22	2		51,89	8		118,63	0		95,844	
Restructuring		63,88	0					92,450				
Total operating expenses		560,3	51		395,0	7.	4	1,024,	<b>9</b> 0		728,890	
Loss from operations		(118,4	<b>9</b> 9		(52,25	5)(	l	(163,2	5)4		(63,405)	
Other expense:		•						•				

Interest income	13,54	2	2,050			24,013		2,564
Interest expense	(937	)	(949	)		(1,867	)	(1,898)
Other income (expense)	330		(3,09	I)		(465	)	602
Total other expense	12,93	5	(1,990	))		21,681		1,268
Loss before income tax expense	(105,	5)64	(54,24	1)0	)	(141,5	8)3	(62,137)
Income tax expense	(13,38	3 <u>2</u>	(2,12	I)		(15,64	5)	(3,565)
Net loss	\$ (118,9	<b>)</b> #6	\$ (56,36	6)	\$	(157,2	2)8	\$ (65,702)
Net loss per share, basic and diluted	\$ (2.39	)	\$ (1.18	)	\$	(3.17	)	\$ (1.38)
Weighted average common shares used in computing basic and diluted net loss per share:	49,70	3	47,81	5		49,550		47,697

# **Consolidated Statements of Cash Flows**

(in thousands)

	For the Three Mor June 30		For the Six Mon June 30	
	2023	2022	2023	2022
Operating Activities:				
Net loss	(118,946) \$	(56,361)	\$ (157,228) \$	(65,702)
Adjustments to reconcile net loss to net cash and cash equivalents provided by operating activities				
Depreciation and amortization	16,429	14,265	32,999	27,063
Stock-based compensation	128,003	81,165	211,038	126,868
Restructuring charges	62,657	_	64,938	_
Loss (gain) on strategic investments	_	21	_	(4,200)
Provision for (benefit from) deferred income taxes	4,755	(152)	4,802	(398)
Amortization of debt discount and issuance costs	496	510	980	1,017
Accretion of bond discount	(10,769)	(735)	(18,777)	(150)
Unrealized currency translation	236	1,277	(122)	1,980

Changes in assets and liabilities	

Accounts receivable	(8,991)	(17,901)	21,626	(14,349)	
Prepaid expenses and other assets	(27,028)	(17,984)	(47,445)	(21,911)	
Deferred commission expense	(18,495)	(5,390)	(37,034)	(13,744)	
Right-of-use assets	12,489	6,919	20,972	13,447	
Accounts payable	59	5,335	(17,814)	8,960	
Accrued expenses and other liabilities	31,011	15,954	55,232	23,089	
Operating lease liabilities	(8,156)	(9,012)	(17,985)	(11,330)	
Deferred revenue	12,793	23,010	41,431	52,506	
Net cash and cash equivalents provided by operating activities	76,543	40,921	157,613	123,146	
Investing Activities:					
Purchases of investments	(369,117)	(428,516)	(731,363)	(864,063)	
Maturities of investments	441,867	220,159	729,834	625,378	
Sale of investments	_	124,998	_	124,998	
Purchases of property and equipment	(10,879)	(8,332)	(14,189)	(18,272)	
Purchases of strategic investments	_	(8,827)	(6,000)	(13,873)	
Purchases of intangible assets	_	(10,000)	_	(10,000)	
Equity method investment	_	(250)	_	(250)	
Capitalization of software development costs	(16,473)	(10,209)	(31,595)	(19,931)	
Net cash and cash equivalents provided by (used in) investing activities	45,398	(120,977)	(53,313)	(176,013)	
Financing Activities:					
Proceeds from settlement of Convertible Note Hedges related to the 2022 Convertible Notes	_	60,483	_	60,483	
Payment for settlement of 2022 Convertible Notes	_	(79,807)	_	(79,807)	
Repayment of 2025 Convertible Notes attributable to the principal	_	_	_	(1,619)	
Employee taxes paid related to the net share settlement of stock-based awards	(2,904)	(3,410)	(4,102)	(7,764)	
Proceeds related to the issuance of common stock under stock plans	13,296	7,847	24,550	19,699	
Net cash and cash equivalents provided by (used in) financing activities	10,392	(14,887)	20,448	(9,008)	

Effect of exchange rate changes on cash, cash equivalents and restricted cash	(274)	(7,826)	1,448	(9,474)
Net (decrease) increase in cash, cash equivalents and restricted cash	132,059	(102,769)	126,196	(71,349)
Cash, cash equivalents and restricted cash, beginning of period	328,312	411,462	334,175	380,042
Cash, cash equivalents and restricted cash, end of period	\$ 460,371	\$ 308,693	\$ 460,371	\$ 308,693

# Reconciliation of non-GAAP operating income and operating margin

(in thousands, except percentages)

	Three Months Ended June 30,				Six Months Ended June 30,						
	:	2023		2022	2	2023	:	2022			
GAAP operating loss	\$	(118,4)99	\$	(52,25)0	\$	(163,2)64	\$	(63,40)5			
Stock-based compensation		128,003		81,165		211,038		126,868			
Amortization of acquired intangible assets		851		752		1,696		1,163			
Acquisition related expenses		_		(281)		_		(288)			
Restructuring charges		63,880		_		92,450		_			
Non-GAAP operating income	\$	74,235	\$	29,386	\$	141,920	\$	64,338			
GAAP operating margin		(22.4 %)		(12.4 %)	)	(15.8 %)		(7.8 %)			
Non-GAAP operating margin		14.0 %		7.0 %		13.8 %		7.9 %			

# Reconciliation of non-GAAP net income

(in thousands, except per share amounts)

	Thr	ee Months En 30,	ded	June	Six Months Ended June 30,				
	2	023	2022		2023		202		)22
GAAP net loss	\$	(118,9)46		(56,36)1 \$	\$	(157,2)28	\$		(65,70)2
Stock-based compensation		128,003		81,165		211,038			126,868
Amortization of acquired intangibles assets		851		752		1,696			1,163
Acquisition related expenses		_		(281)		_			(288)
Restructuring charges		63,880		_		92,450			_

Non-cash interest expense for amortization of debt issuance costs	496	510	980	1,017
Loss (gain) on strategic investments	_	21	_	(4,200)
(Gain) loss on equity method investment	(188)	103	(66)	_
Income tax effects of non-GAAP items	(4,114)	(3,485)	(17,25)8	(8,920)
Non-GAAP net income	\$ 69,982	22,424	\$ 131,612	\$ 49,938
Non-GAAP net income per share:				
Basic	\$ 1.41	\$ 0.47	\$ 2.66	\$ 1.05
Diluted	\$ 1.34	\$ 0.44	\$ 2.54	\$ 0.98
Shares used in non-GAAP per share calculations				
Basic	49,703	47,815	49,550	47,697
Diluted	52,100	51,066	51,798	51,082

# Reconciliation of non-GAAP expense and expense as a percentage of revenue

(in thousands, except percentages)

## Three Months Ended June 30,

		2023					2022		
	COS, CO: Subs- Servi cription & otl	f. ces R&D	S&M	G&A	COS, Subs- cription	COS, Prof. services & other	R&D	S&M	G&A
GAAP expense	\$ 73,824 13,	\$ \$ 462 169,955	\$ 5 265,294	\$ 61,222	\$ 64,431	\$ 14,500	\$ 118,914	\$ 224,262	\$ 51,898
Stock -based compensation	(3,516) (1,4	59) (64,060)	(38,625)	(20,343)	(2,383)	(1,248)	(31,698)	(32,183)	(13,653)

Amortization of acquired intangible assets	(405)	_	_	(446)	_	(306)	_	_	(446)	_	
Acquisition/disposition related income (expenses)	n —	_	_	-	-	-	-	300	-	(19)	
Non-GAAP expense	\$ 69,903	\$ 12,003	\$ 105,895	\$ 226,223	\$ 40,879	\$ 61,742	\$ 13,252	\$ 87,516	\$ 191,633	\$ 38,226	
GAAP expense as a percentage of revenue	14.0%	2.5%	32.1%	50.1%	11.6%	15.3%	3.4%	28.2%	53.2%	12.3%	
Non-GAAP expense as a percentage of revenue	13.2%	2.3%	20.0%	42.8%	7.7%	14.6%	3.1%	20.8%	45.4%	9.1%	
					Six Mont	ths Ended	d June 30	,			

	2023	2022
	COS, COS, Subs- Services Cription & other	COS, COS, G&A Subs- services cription & other
GAAP expense	\$ \$ \$ \$ 142,163 27,169 297,639515,971	\$ \$ \$ \$ \$ \$ 118,630 123,816 28,053 211,650 421,396 95,844
Stock -based compensation	(6,259) (2,546) (97,384)(68,794)(	(36,055) (4,206) (2,083) (48,684)(49,052)(22,843)
Amortization of acquired intangible assets	(804) — — (892)	— (628) — — (535) —
Acquisition/disposition related income (expenses)		_
Non-GAAP expense	\$ \$ \$ \$ 135,100 24,623 200,255446,285	\$ \$ \$ \$ \$ 82,575 118,982 25,970 163,266 371,809 72,989
GAAP expense as a percentage of revenue	13.8% 2.6% 28.9% 50.1%	11.5% 15.1% 3.4% 25.9% 51.6% 11.7%

# Reconciliation of non-GAAP subscription margin

(in thousands, except percentages)

	Three Months Ended June 30,			Six Months Ended June 30,				
		2023		2022		2023		2022
GAAP subscription margin	\$	443,854	\$	347,970	\$	865,258	\$	673,540
Stock-based compensation		3,516		2,383		6,259		4,206
Amortization of acquired intangible assets		405		306		804		628
Non-GAAP subscription margin	\$	447,775	\$	350,659	\$	872,321	\$	678,374
GAAP subscription margin percentage		85.7 %	, D	84.4 %	ò	85.9 %	, )	84.5 %
Non-GAAP subscription margin percentage	•	86.5 %	, D	85.0 %	, D	86.6 %		85.1 %

### Reconciliation of non-GAAP operating cash flow

(in thousands)

	Three Months Ended June 30,			Six Months Ended June 30,	
	:	2023	2022	2023	2022
GAAP net cash and cash equivalents provided by operating activities	\$	76,543\$	40,921\$	157,6 <b>\$</b> 3	123,146
Payment of restructuring charges		10,425	_	32,939	_
Non-GAAP operating cash flow	\$	86,968\$	40,921\$	190,5 <b>\$</b> 2	123,146

# Reconciliation of free cash flow

(in thousands)

	Three Months Ended June 30,			Six Months Ended June 30,		
	2	023	2022		2023	2022
GAAP net cash and cash equivalents provided by operating activities	\$	76,543 \$	40,92	1 \$	157,613\$	123,146
Purchases of property and equipment		(10,87)9	(8,332	2)	(14,18)9	(18,27)2
Capitalization of software development costs		(16,47)3	(10,20	9	(31,595	(19,9 <b>3</b> 1
Payment of restructuring charges		10,425	_	-	32,939	_
Free cash flow	\$	59,616 \$	22,38	) \$	144,768\$	84,943

# Reconciliation of forecasted non-GAAP operating income

(in thousands, except percentages)

	Three Months Ended September 30, 2023	Year Ended December 31, 2023	
GAAP operating income range	(\$50,376)	(\$257,045)	
Stock-based compensation	115,531	452,212	
Amortization of acquired intangible asse	ets 845	3,383	
Restructuring charges	1,000-3,000	94,450-98,450	
Non-GAAP operating income range	\$67,000-\$69,000	\$293,000-\$297,000	

Reconciliation of forecasted non-GAAP net income and non-GAAP net income per share

(in thousands, except per share amounts)

	Three Months Ended September 30, 2023	Year Ended December 31, 2023
GAAP net loss range	(\$39,678)-(\$40,428)	(\$229,623)- (\$230,498)
Stock-based compensation	115,531	452,212

Amortization of acquired intangible assets	845	3,383
Non-cash interest expense for amortization of debt issuance costs	497	1,985
Restructuring charges	1,000-3,000	94,450-98,450
Gain on equity method investment	_	(66)
Income tax effects of non-GAAP items	(13,895)-(14,145)	(48,591)-(49,216)
Non-GAAP net income range	\$64,300-\$65,300	\$273,750-\$276,250
GAAP net income per basic and diluted share	(\$0.79)-(\$0.81)	(\$4.60)-(\$4.63)
Non-GAAP net income per diluted share	\$1.22-\$1.24	\$5.24-\$5.29
Weighted average common shares used in computing GAAP basic and diluted net loss per share:	50,074	49,896
Weighted average common shares used in computing non-GAAP diluted net loss per share:	52,597	52,270

HubSpot's estimates of stock-based compensation, amortization of acquired intangible assets, non-cash interest expense for amortization of debt issuance costs, restructuring charges, loss of equity method investment, and income tax effects of non-GAAP items assume, among other things, the occurrence of no additional acquisitions or dispositions, and no further revisions to stock-based compensation and related expenses.

#### **Non-GAAP Financial Measures**

We report our financial results in accordance with accounting principles generally accepted in the United States of America, or GAAP. However, management believes that, in order to properly understand our short-term and long-term financial and operational trends, investors may wish to consider the impact of certain non-cash or non-recurring items when used as a supplement to financial performance measures in accordance with GAAP. These items result from facts and circumstances that vary in frequency and impact

on continuing operations. In this release, HubSpot's non-GAAP operating income, operating margin, subscription margin, expense, expense as a percentage of revenue, net income, operating and free cash flow are not presented in accordance with GAAP and are not intended to be used in lieu of GAAP presentations of results of operations. Non-GAAP operating cash flow is defined as cash and cash equivalents provided by or used in operating activities plus payment of restructuring charges. Free cash flow is defined as cash and cash equivalents provided by or used in operating activities less purchases of property and equipment and capitalization of software development costs, plus payment of restructuring charges. Although non-GAAP operating cash flow and free cash flow are not residual cash flow available for our discretionary expenditures, we believe information regarding non-GAAP operating cash flow and free cash flow provide useful information to investors in understanding and evaluating the strength of liquidity and provides a comparable framework for assessing how our business performed when compared to prior periods which were not impacted by restructuring charges paid from operating cash flow.

Management believes that these non-GAAP financial measures provide additional means of evaluating period-over-period operating performance. Specifically, these non-GAAP financial measures provide management with additional means to understand and evaluate the operating results and trends in our ongoing business by eliminating certain non-cash expenses and other items that management believes might otherwise make comparisons of our ongoing business with prior periods more difficult, obscure trends in ongoing operations, or reduce management's ability to make useful forecasts. In addition, management understands that some investors and financial analysts find this information helpful in analyzing our financial and operational performance and comparing this performance to our peers and competitors. However, these non-GAAP financial measures have limitations as an analytical tool and are not intended to be an alternative to financial measures prepared in accordance with GAAP. In addition, it should be noted that these non-GAAP financial measures may be different from non-GAAP measures used by other companies. We intend to provide these non-GAAP financial measures as part of our future earnings discussions and. therefore, the inclusion of these non-GAAP financial measures will provide consistency in our financial reporting. Management may, however, utilize other measures to illustrate performance in the future. Investors are encouraged to review the reconciliation of these non-GAAP measures to their most directly comparable GAAP financial measures. A reconciliation of our non-GAAP financial measures to their most directly comparable GAAP measures has been provided in the financial statement tables included above in this press release.

These non-GAAP measures exclude stock-based compensation, amortization of acquired intangible assets, acquisition related expenses, non-cash interest expense for the amortization of debt issuance costs, gain or impairment losses on strategic investments, gain or loss on equity method investment, restructuring charges, and account for the income tax effects of the exclusion of these non-GAAP items. We believe investors may want to incorporate the effects of these items in order to compare our financial performance with that of other companies and between time periods:

- 1. Stock-based compensation is a non-cash expense accounted for in accordance with FASB ASC Topic 718. We believe that the exclusion of stock-based compensation expense allows for financial results that are more indicative of our operational performance and provide for a useful comparison of our operating results to prior periods and to our peer companies because stock-based compensation expense varies from period to period and company to company due to such things as differing valuation methodologies and changes in stock price.
- 2. Expense for the amortization of acquired intangible assets is excluded from non-GAAP expense and income measures as HubSpot views amortization of these assets as arising from pre-acquisition activities determined at the time of an acquisition. While these intangible assets are evaluated for impairment regularly, amortization of the cost of purchased intangibles is a non-cash expense that is not typically affected by operations during any particular period. Valuation and subsequent amortization of intangible assets can also be inconsistent in amount and frequency because they can significantly vary based on the timing and size of acquisitions and the inherently subjective nature of the degree to which a purchase price is allocated to intangible assets. We believe that the exclusion of this amortization expense provides for a useful comparison of our operating results to prior periods, for which we have historically excluded amortization expense, and to our peer companies, which commonly exclude acquired intangible asset amortization. It is important to note that although we exclude amortization of acquired intangible assets from our non-GAAP expense and income

- measures, revenue generated from such intangibles is included within our non-GAAP income measures. The use of these intangible assets contributed to our revenues earned during the periods presented and will contribute to future periods as well.
- 3. Acquisition related expenses, such as transaction costs and retention payments, and disposition related income, such as proceeds from sale of assets, are transactions that are not necessarily reflective of our operational performance during a period. We believe that the exclusion of these expenses and income provides for a useful comparison of our operating results to prior periods and to our peer companies, which commonly exclude these expenses and income.
- 4. In June 2020, we issued \$460 million of convertible notes due in 2025 with a coupon interest rate of 0.375%. The issuance cost of the debt is amortized as interest expense over the remaining term of the debt. We believe the exclusion of this non-cash interest expense provides for a useful comparison of our operating results to prior periods and to our peer companies.
- 5. Strategic investments consist of non-controlling equity investments in privately held companies. The recognition of gains or impairment losses can vary significantly across periods and we do not view them to be indicative of our fundamental operating activities and believe the exclusion of gains or impairment losses provides for a useful comparison of our operating results to prior periods and to our peer companies.
- 6. We made a contribution to the Black Economic Development Fund (the "investee") managed by the Local Initiatives Support Corporation and have committed to make additional capital contributions. We account for this investment under the equity method of accounting. The proportionate share of our equity method investee's net earnings have been excluded in order to provide a comparable view of our operating results to prior periods and to our peer companies. We believe this activity is not reflective of our recurring core business operating results.
- 7. Restructuring charges are related to severance, employee related benefits, facilities and other costs associated with the restructuring plan implemented in January 2023. Restructuring charges fluctuate in amount and frequency and are not reflective of our core business operating results. In addition to the restructuring charges incurred during the six months ended June 30, 2023, over the next four years (into 2027), we expect to both incur incremental restructuring charges and make cash payments related to the facilities that we abandoned in 2023. The abandonment of facilities was part of the restructuring plan we authorized on January 25, 2023 and is intended to consolidate our lease space and create higher density across our workspaces. The incremental charges we expect to incur relate to continuing costs for the abandoned facilities and are expected to be in the range of \$20-24 million and will be paid in cash over the next four years. We also expect to make cash payments related to approximately \$61.0 million in fixed rent payments for the abandoned facilities that will be made in monthly installments over the next four years for which we have taken the full P&L restructuring charge during the six months ended June 30, 2023. We plan on excluding both the incremental charges and cash payments and the related restructuring cash rent payments from our non-GAAP earnings, operating cash flow, and free cash flow metrics. We believe exclusion of these charges and cash payments provides useful information to investors in understanding and evaluating the strength of earnings and liquidity and provides a comparable framework for assessing how our business performed when compared to prior periods which were not impacted by excluded restructuring charges paid from operating cash flow.
- 8. The effects of income taxes on non-GAAP items reflect a fixed long-term projected tax rate of 20% to provide better consistency across reporting periods. To determine this long-term non-GAAP tax rate, we exclude the impact of other non-GAAP adjustments and take into account other factors such as our current operating structure and existing tax positions in various jurisdictions. We will periodically reevaluate this tax rate, as necessary, for significant events such as relevant tax law changes and material changes in our forecasted geographic earnings mix.

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Media Contact: media@hubspot.com HubSpot (NYSE: HUBS) is the customer platform that helps businesses connect and grow better. HubSpot delivers seamless connection for customer-facing teams with a unified platform that includes Al-powered engagement hubs, a Smart CRM, and a connected ecosystem with over 1,500 <a href="https://example.com/App Marketplace">App Marketplace</a> integrations, a community network, and educational content. Learn more at <a href="https://www.hubspot.com">www.hubspot.com</a>.

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